

Ella Gel Coat Walk In Tub Warranty Information

For all customers of private labels who complete the Ella's Bubbles Product Registration Form and return the same to the Ella's Bubbles Corporate Office, Ella's Bubbles will use its best efforts to facilitate any customer warranty claim. Accordingly for any warranty claim brought to Ella's Bubbles, terms and provisions written under the original manufacturer warranty shall to the extent reasonably possible be managed through Ella's Bubbles to provide direct support and service to the consumer. The original manufacturer's warranty is stated below:

Unit manufactured of fiberglass reinforced polyester resin, that it will, free of charge, repair any Ella's unit found to be defective in material or workmanship upon inspection by an authorized representative of Ella's for a period of thirty (30) years from the date of purchase of the unit by a qualified professional. The exchange of a unit is limited to supplying a replacement unit of comparable size and style and does not include any cost of removal or installation. Any component part supplied by Ella's carries the same limited warranty provided by the supplier only. This warranty shall be voided if the unit is moved from its place of initial installation or is not installed in accordance with the instructions supplied by the manufacturer of the unit. Further, this warranty does not apply if the unit has been subjected to accident, abuse, misuse, damage caused by flood, fire, or act of God. The owner agrees by use of the unit that the obligations of Ella's Bubbles, LLC. shall not exceed to contingent or indirect damage or injury to the structure of itscontents, that the obligations of Ella's Bubbles, LLC. are limited to those set forth herein, and that no other obligations, expressed or implied, are assumed by Ella's.

All mailing notification must be sent via certified mail to:

Ella's Bubbles, LLC. 2101 S. Carpenter Street Chicago, IL 60608 Email: info@ellasbubbles.com